



New Client Information			
(Please Print)			
5542 St. John's Side Rd Stouffville, ON L4A 3P2 (905) 642-9822			
Primary Contact First Name:		Last Name:	
		Title: <i>(please circle)</i> Mr. Mrs. Miss Ms	
Mobile Phone:	Home Phone	Work Phone:	
Primary Contact E-mail Address:			
Street Address/ apartment #	City	Province	Postal Code
Spouse/Secondary Contact First Name:		Last Name:	
		Title: <i>(please circle)</i> Mr. Mrs. Miss Ms	
Mobile Phone:	Home Phone	Work Phone:	
Additional Family Members' Names:			
Emergency Contact Name other than yourselves:	Mobile Phone:	Home Phone	
Dog #1 Information			
(Please Print)			
Dog Name:	Breed:	D.O.B.:	Gender: Male Female
Food Brand:		Weight – LB KG	Spayed/Neutered: Yes No
Breakfast Feeding Amount:	Dinner Feeding Amount:	Food Allergies: Yes No	Treats Allowed: Yes No
Description of Previous Day Care or Dog Park Experience:			
Aggressive with Animals: <i>(please circle)</i> Yes No		Aggressive with People: <i>(please circle)</i> Yes No	
		Destructive Chewer: <i>(please circle)</i> Yes No	



Dog #2 Information (Please Print)			
Dog Name:	Breed:	D.O.B.:	Gender: Male Female
Food Brand:		Weight – LB KG	Spayed/Neutered: Yes No
Breakfast Feeding Amount:	Dinner Feeding Amount:	Food Allergies: Yes No	Treats Allowed: Yes No
Description of Previous Day Care or Dog Park Experience:			
Aggressive with Animals: <i>(please circle)</i> Yes No	Aggressive with People: <i>(please circle)</i> Yes No	Destructive Chewer: <i>(please circle)</i> Yes No	
Vet Info			
<input type="checkbox"/> Same as Vaccination Confirmation			
Vet Clinic Name:	Veterinarian:	Phone Number:	
Vet Clinic Address:			
<b style="color: red;">Medication – Reason for Medication, Name of Medication, Dosage, Delivery Instructions: And Other Special Instructions or Notes:			
WE OFFER GROOMING SERVICES – CONTACT US FOR PRICING /DETAILS/AVAILABILITY			
PLEASE TELL US ABOUT YOUR DODG IF INTERESTED IN GROOMING . ON YOUR DAY OF GROOMING WE WILL ASK YOU TO SPEAK WITH OUR GROOMER DIRECTLY TO ADDRESS YOUR CONCERNS AND DESIRED STYLES This is my pets: First grooming ____ Groomed a few times ____ Many grooms ____ How does your pet react to strangers? Friendly ____ Timid ____ Fearful ____ Can be nippy ____ Has your pet had a problem with any other groomer? Yes ____ No ____ Does your pet have a sensitivity to smells or have allergies? Yes ____ No ____ Does your pet have any odor coming from: Body ____ Mouth ____ Ears ____ None ____ Has your pet been skunked with in the last 3 months? Yes ____ No ____ How is your pet around noise (such as a vacuum)? Good ____ Not Bad ____ Hides ____ How is your pet around water? Good ____ Not Bad ____ Hates it ____ Any moles or lumps on your pets body that the groomer should know about? Yes ____ No ____ (If yes please give details)			



Waiver and Release

Between:

Mas and Paws Pet Resort Inc.
Referred to here as ("Mas and Paws" or "Company")

-and-

Print Name: _____

("Pet Owner")

In consideration for MAS AND PAWS PET RESORT INC. (referred to below as the "Company" or Company) accepting your pet for DAYCARE/BOARDING/TRAINING/GROOMING or any related service as agreed upon, you hereby acknowledge and accept that the following terms shall apply:

- 1) The Company agree to exercise due diligence and reasonable care for your pet (s) and to keep the premises sanitary and properly enclosed. I acknowledge that all pets are handled or cared for by the Company and staff, volunteers, without liability on the Company, its principals, staff, third party vendors, Grooming contractors, or volunteers for loss or damage from disease, theft, fire, death, escape, injury, or harm to person(s), other pet(s) or property by said pet(s), or from any other unavoidable cause where due diligence has been taken. The Company and Groomers will not be held responsible in any way for clipper burns, any nicks or cuts, etc. resulting from care and services. Our groomers are professionals and do everything possible for an enjoyable and aim for the best quality service for your pet.
- 2) I acknowledge that while the Company will exercise their utmost care for the safety and security of my animal, there are risks inherent with respect to off leash care and with respect to the services provided included travelling in a vehicle(if required) , being around other dogs and being in an outdoor environment. I understand therefore that while the Company will take all reasonable steps to prevent any risks/harm, it is not always possible to prevent injury or harm.
- 3) In the event my pet suffers any illness, injury by their own doing, or unexplainable harm while in the care of the Company, or with the Groomer onsite, or otherwise requires urgent veterinarian services while in the care of the Company, I acknowledge that staff of the Company may be required to take my animal to a veterinarian for emergency care, in which case I agree that the Company shall not be responsible for the payment of any such veterinarian care and I/we will reimburse the Company for any vet/emergency invoices they have paid during my dog(s)stay. I also give permission for my veterinarian and the Company to exchange my personal information, including medical information regarding my pet(s). I also will pay \$80 for them to take my dog to the vet/emergency clinic as it often takes several hours out of their day to do this and require additional staff.
- 4) I understand that I am responsible for providing enough food for my pet(s) to last for the entire duration of my pet's stay, plus two additional days. Should I not provide enough food, causing the Company to source and purchase my pet's food, I agree to reimburse for the cost of the food, plus an additional \$60 errand charge.
- 5) I understand that if I provide bedding or a dog bed for my dog's comfort during its stay, that there is risk that the bedding may become damaged or destroyed. Even if my dog is not prone to chewing at home, I understand that in a social environment, my dog or another dog, may chew the bedding or dog bed. I accept the risk and costs associated with damage or destruction to bedding or dog bed that may occur.
- 6) If a pet becomes excessively aggressive and thus risks causing harm to itself, other pets, owners, employees, volunteers or third party vendors of the Company, I understand that my dog will be placed in the care of a local animal shelter, kennel or veterinarian. I will accept responsibility for all associated fines and fees.



- 7) In consideration of the Company accepting the pet(s) described herein for boarding, training, grooming, or any other services, I acknowledge and agree that the following provisions shall apply each time the Company accepts the pet(s).
- 8) Any illness that has been found to be present prior to being placed in the care of the Company, and is transmitted to other resident pets, I acknowledge that I will be responsible for the reimbursement for all veterinary costs paid by either the Company, or the owners of the other pets.
- 9) I understand that my pet must have up-to-date vaccinations (Distemper, Hepatitis, Parainfluenza, Parvo) as well as their Rabies shot before entering the facility. The Bordetella (kennel cough) and Leptospirosis vaccines are also recommended. I understand and accept that my dog has an increased risk of contracting kennel cough if I choose not to have my dog vaccinated for Bordetella. I agree to keep all vaccinations up-to-date and to provide the staff with a copy of same at their earliest possible opportunity.
- 10) I acknowledge that services includes lots of social time with the other dogs on the property. While all reasonable precautions to ensure the health and safety of the pets is taken, I understand that there is a possibility of my dog's participation in a social environment increases the risk that my pet may be injured, including being bitten. I also understand that this social environment also poses an increased risk of infection due to contagious diseases. By choosing to allow my pet to participate in a social environment with other dogs, I accept these risks, and acknowledge that I am responsible for any costs, including veterinary/emergency animal hospital costs, associated with these risks.
- 11) I agree to advise if someone other than myself or my spouse/approved family member will be picking up my pet(s). I also agree that I am permitting the company to pick up / drop off my dog if for some reason required or necessary and will reimburse for time and gas according to the charge the Company charges.
- 12) If my pet(s) is not picked up from the Company within 10 (ten) days after the date on which it is scheduled to be picked up, the Company may, at any time place the pet(s) in the care of a local animal shelter, or Pet Adoption facility of the Company's choice.. I agree that I will accept responsibility for all associated fines and fees, without prejudice to the amounts owing to the Company at the time of such placement, and at my sole cost and expense I do hereby fully release the Company of all liability with respect to my pet(s).
- 13) I agree that any videotape footage, photographs, etc. taken by the Company shall become the sole property of the Company, and may be used for internal use, website or internet marketing, any promotional material, television advertising, newspaper or magazine articles, social media etc to use it for in the promotion of the businesses, training of staff and students, or for internet marketing.
- 14) Prior to discharging my pet(s) from the premises of the Company, I will pay all charges for the boarding and any other care of my pet(s), or any other services including Grooming and all costs incurred by them for treating and caring for my pet(s) during the stay..

Signing below indicates your acknowledgement, understanding and agreement to all of the terms and conditions contained herein and that you are signing of your own free will.

Name (please print)

Date:

Signature

Witness:

***** current copy of vaccinations must be sent to us too please.**